Directive (EU) 2024/2831 on improving working conditions in platform work

EU-PWD-2024 · EU · binding regulation

Source: https://policywindow.org/wiki/eu-platform-work-directive

Generated 2026-11-19T01:05:58 UTC

Summary

The EU Platform Work Directive ((EU) 2024/2831) was adopted on 23 October 2024, published in the Official Journal on 11 November 2024, and entered into force on 1 December 2024; Member States must transpose it into national law by 2 December 2026. It applies to digital labour platforms organising platform work performed in the Union regardless of where the platform is established. Its two pillars are (1) a rebuttable legal presumption of an employment relationship to correctly determine the employment status of platform workers, and (2) Chapter III rules on algorithmic management that apply to all persons performing platform work, including those without an employment contract. The algorithmic-management provisions restrict processing of certain personal data (Art. 7 prohibits processing of data on emotional or psychological state, private conversations including with worker representatives, biometric data to establish identity by one-to-many comparison against a database other than for authentication, and inference of protected characteristics / prediction of the exercise of fundamental rights or trade-union activity), require a data protection impact assessment (Art. 8), mandate transparency/information to workers and their representatives about automated monitoring and decision-making systems (Art. 9), require human oversight with competent staff able to override automated decisions and a biennial impact evaluation (Art. 10), and require human review and a right to explanation/contestation of significant decisions - including that decisions to restrict, suspend or terminate a person's account or contractual relationship may not be taken solely by automated decision-making systems (Art. 11). The Directive is a labour/data-protection instrument; it is not a general AI law and does not address foundation models, frontier-model compute, or national-security topics. Chapter III article numbering verified (Art. 7 data processing, Art. 8 DPIA, Art. 9 transparency, Art. 10 human oversight, Art. 11 human review) across the official Better Regulation document index, the consolidated EUR-Lex TEXT and analyses by CMS, LexisNexis, CXC, Freshfields and EU-OSHA; the EUR-Lex ELI permalink is the canonical official source and resolves (HTTP 202 anti-bot challenge), though its JS-rendered body could not be machine-extracted via fetch.

At a glance

Adopted

2024-10-23

Effective

2024-12-01

Status

in force

Primary source

Directive (EU) 2024/2831 of the European Parliament and of the Council of 23 October 2024 on improving working conditions in platform work, OJ L, 2024/2831, 11.11.2024

How to cite this article

APA

Policy Window. (2024). Directive (EU) 2024/2831 on improving working conditions in platform work [Wiki article — Instrument]. https://policywindow.org/wiki/eu-platform-work-directive

CHICAGO

Policy Window. 2024. "Directive (EU) 2024/2831 on improving working conditions in platform work." Wiki article (Instrument). https://policywindow.org/wiki/eu-platform-work-directive.

HARVARD

Policy Window (2024) 'Directive (EU) 2024/2831 on improving working conditions in platform work', Wiki article — Instrument, available at: https://policywindow.org/wiki/eu-platform-work-directive.

OSCOLA

Policy Window, 'Directive (EU) 2024/2831 on improving working conditions in platform work' (Wiki article — Instrument, 2024) <https://policywindow.org/wiki/eu-platform-work-directive> accessed [date].

BIBTEX

```
@misc{policywindow-eu-platform-work-directive,
title  = {Directive (EU) 2024/2831 on improving working conditions in platform work},
author = {Policy Window},
year   = {2024},
howpublished = {Directive (EU) 2024/2831 of the European Parliament and of the Council of 23 October 2024 on improving working conditions in platform work, OJ L, 2024/2831, 11.11.2024},
url    = {https://policywindow.org/wiki/eu-platform-work-directive},
note   = {Primary source: https://eur-lex.europa.eu/eli/dir/2024/2831/oj/eng}
}
```